

Results from THE OHIO STATE UNIVERSITY

The Ohio Union Faculty and Staff Survey

Total Responses: 136

Q1	How do you typically learn about University, faculty and staff activities?			
	Word of Mouth from Faculty and Staff	1	85	62.50%
	Word of Mouth from Students	1	18	13.24%
	Community Bulletin Board	1	13	9.56%
	OSU Faculty/Staff Publications	1	78	57.35%
	Flyers or Posters in Mailbox	1	62	45.59%
	Departmental Meetings	1	40	29.41%
	OSU Home Page and Website	1	42	30.88%
	Ohio Union Home Page and Website	1	4	2.94%
	E-mail Mailing List	1	68	50.00%
	OSU Today	1	85	62.50%
	Other (please be specific)	1	7	5.15%

Q2	What encourages you to attend an activity on campus?			
	To Meet/Network with Faculty and Staff	1	57	41.91%
	To Represent Academic / Administrative Department	1	57	41.91%
	To Accompany Fellow Faculty and Staff	1	41	30.15%
	To Interact with OSU Faculty	1	32	23.53%
	To Interact with OSU Staff / Administrators	1	35	25.74%
	To Interact with Students	1	39	28.68%
	To Learn Something New or for Personal Enrichment	1	105	77.21%
	To Support Students	1	44	32.35%
	Other (please be specific)	1	8	5.88%

Q3	What discourages you from attending an activity on campus?			
	Activity or Event is Scheduled at a Time When I Have to Teach Class	1	50	36.76%
	Activity or event is Scheduled at a Time When I Have to Work	1	86	63.24%
	Family Obligations Limit the Time I Spend on Campus for Activities	1	69	50.74%

	Lack of Parking on and Around Campus	1	46	33.82%
	Activities and Programs Offered at OSU do not Interest Me	1	20	14.71%
	Programs that are Scheduled at the Same Time as Other Activities on Campus	1	35	25.74%
	I Really Don't Know What Activities are Available to Me on Campus	1	14	10.29%
	Don't Want to Spend More Time on Campus Than Work Hours	1	14	10.29%
	Other (please be specific)	1	11	8.09%

Q4	How satisfied are you with the following?			
	Amount of Organizational Meeting Space Available on Campus			
	Very Satisfied	1	18	13.43%
	Somewhat Satisfied	2	44	32.84%
	Somewhat Unsatisfied	3	27	20.15%
	Very Unsatisfied	4	7	5.22%
	No Opinion/Don't Know	5	38	28.36%
	Amount of Quiet Spaces Available on Campus			
	Very Satisfied	1	21	15.67%
	Somewhat Satisfied	2	43	32.09%
	Somewhat Unsatisfied	3	35	26.12%
	Very Unsatisfied	4	17	12.69%
	No Opinion/Don't Know	5	18	13.43%
	Amount/Quality of Work Spaces Available on Campus			
	Very Satisfied	1	18	13.85%
	Somewhat Satisfied	2	45	34.62%
	Somewhat Unsatisfied	3	36	27.69%
	Very Unsatisfied	4	16	12.31%
	No Opinion/Don't Know	5	15	11.54%
	Number and Variety of Retail Outlets on Campus			
	Very Satisfied	1	10	7.52%
	Somewhat Satisfied	2	24	18.05%
	Somewhat Unsatisfied	3	48	36.09%
	Very Unsatisfied	4	29	21.80%
	No Opinion/Don't Know	5	22	16.54%
	Amount of Informal Meeting Spaces to Interact with Faculty and Staff			
	Very Satisfied	1	12	9.09%
	Somewhat Satisfied	2	36	27.27%
	Somewhat Unsatisfied	3	39	29.55%
	Very Unsatisfied	4	24	18.18%
	No Opinion/Don't Know	5	21	15.91%
	Quality of Food Service Available on Campus			
	Very Satisfied	1	6	4.48%
	Somewhat Satisfied	2	45	33.58%
	Somewhat Unsatisfied	3	48	35.82%
	Very Unsatisfied	4	26	19.40%
	No Opinion/Don't Know	5	9	6.72%
	Location of Food Service on Campus			

	Very Satisfied	1	6	4.51%
	Somewhat Satisfied	2	44	33.08%
	Somewhat Unsatisfied	3	34	25.56%
	Very Unsatisfied	4	40	30.08%
	No Opinion/Don't Know	5	9	6.77%
Ease of Planning an Event or Activities Program on Campus				
	Very Satisfied	1	7	5.26%
	Somewhat Satisfied	2	44	33.08%
	Somewhat Unsatisfied	3	24	18.05%
	Very Unsatisfied	4	10	7.52%
	No Opinion/Don't Know	5	48	36.09%

Q5	What are the best places to interact informally with STUDENTS outside of the classroom or working environment?			
	In an Academic Building/Classroom	1	51	37.50%
	In my Office / During Office Hours	1	76	55.88%
	In a Residence Hall or Living Area	1	21	15.44%
	At a Club or Organization Event	1	48	35.29%
	Ohio Union	1	32	23.53%
	Ohio State Libraries (MAIN, etc.)	1	16	11.76%
	The Oval	1	24	17.65%
	Mirror Lake	1	14	10.29%
	Mirror Lake Cafe	1	13	9.56%
	Other (please be specific)	1	18	13.24%
	Don't Interact With Students	1	22	16.18%

Q6	When you interact with students outside of the classroom or office, what is your preferred method of interaction?			
	As Part of an Organized Activity or Program	1	63	46.32%
	As an Advisor to a Student Organization	1	28	20.59%
	As Part of the Academic Advising Process	1	26	19.12%
	As Part of an Informal Conversation in My Office	1	71	52.21%
	As a Supervisor of Student Employee(s)	1	37	27.21%
	As Part of an Informal Conversation Somewhere Other than My Office	1	57	41.91%
	Working Together on a Research Project	1	34	25.00%
	Other (please be specific)	1	9	6.62%

Q7	What are the best places to interact informally with OTHER FACULTY and STAFF?			
	In an Academic Building/Classroom	1	58	42.65%
	In my Office / During Office Hours	1	71	52.21%

	In an Informal Faculty Meeting Space	1	51	37.50%
	At a Faculty / Staff Social Event	1	83	61.03%
	Ohio Union	1	22	16.18%
	Ohio State Libraries (MAIN, etc.)	1	6	4.41%
	The Oval	1	15	11.03%
	Mirror Lake	1	8	5.88%
	Mirror Lake Cafe	1	7	5.15%
	Faculty Club	1	28	20.59%
	Other (please be specific)	1	24	17.65%

Q8	On average, how often, at what time of the day, and for how long do you TYPICALLY visit the Ohio Union?			
	SELECT ONE			
	union_freq_union			
	Daily	1	4	2.99%
	2 - 4 times/week	2	11	8.21%
	Once a Week	3	10	7.46%
	Sometimes	4	82	61.19%
	Never	5	27	20.15%
	SELECT ONE			
	union_time_union			
	6 AM - 8 AM	1	1	0.90%
	8 AM - 11 AM	2	6	5.41%
	11 AM - 2 PM	3	63	56.76%
	2 PM - 4 PM	4	9	8.11%
	4 PM - 6 PM	5	6	5.41%
	6 PM - 8 PM	6	10	9.01%
	8 PM - 10 PM	7	3	2.70%
	10 PM - 12 AM	8		%
	Never	9	13	11.71%
	SELECT ONE			
	union_dur_union			
	Just Pass Through	1	9	8.04%
	1/2 Hour or less	2	26	23.21%
	1/2 Hour to 1 1/2 Hours	3	53	47.32%
	1 1/2 Hours to 2 hours	4	8	7.14%
	Over 2 Hours	5	6	5.36%
	Not Applicable	6	10	8.93%
	If you did not answer "Daily" above, please select the following reasons you do not visit the Ohio Union more often?			
	Appearance/ Atmosphere of Building	1	38	27.94%
	Building is Too Crowded	1	24	17.65%
	Lack of Dedicated Conferencing and Meeting Spaces	1	10	7.35%
	Lack of a Variety & Quality of Services (e.g. Food Services, Bank, Post Office)	1	46	33.82%
	Lack of Faculty / Staff Informal Meeting Spaces	1	20	14.71%
	Building Hours of Operation	1	3	2.21%

	Building Safety	1	4	2.94%
	Cost of Services & Activities	1	7	5.15%
	Quality of Technology	1	7	5.15%
	Inconvenient Location of Student Union from Classes/ Department / Office	1	86	63.24%
	Other (please be specific)	1	34	25.00%

Q9	What are the main reasons you visit the Ohio Union?			
	To Get Something to Eat	1	83	61.03%
	To Meet Colleagues	1	19	13.97%
	To Attend an Event	1	66	48.53%
	To Meet a Student	1	7	5.15%
	To Attend a Meeting	1	47	34.56%
	To Work with a Student Organization	1	3	2.21%
	To Use the Bank / ATM	1	19	13.97%
	To Go to the Available Student Service Departments (Student Advocacy, Student Housing Legal Clinic, Multicultural Center, etc.)	1	8	5.88%
	Other (please be specific)	1	13	9.56%

Q10	How does the Ohio Union compare to other Student Unions you have visited?			
	SELECT ONE			
	Much Better	1	1	0.75%
	Better	2	7	5.26%
	Comparable	3	20	15.04%
	Worse	4	38	28.57%
	Much Worse	5	15	11.28%
	Don't Know / Have Not Been to Another Student Union	6	52	39.10%

<p>Big-10 and others - both in-state and out. It is long overdue for a face lift and expanded services. Little has changed in the years I have gone to the Union starting in 58-59. The mechanical systems are in bad shape! Noise, congestion, light.'</p> <p>' U of Minnesota; Western Michigan U.; U of Missouri-Columbia'=1, 'Akron Univ.'=1, 'Bowling green'=1, 'Brown University, various University Unions in Germany'=1, 'Building is very old - desperately need updates. Poor technology usage - no electronic bulletin boards etc. Not enough quiet / lounge areas. Not attractive enough to bring an outside guest. Need a casual dining / cafe atmosphere to bring a guest. '=1, 'cornell university &#180;'=1, 'Delta State University - mississippi'=1, 'Denison Capital'=1, 'Drake Union'=2, 'Duquesne University, Bowling Green State U., Wayne State U., '=1, 'Frist Student Center at Princeton'=1, 'Georgetown; University of Notre Dame; Michigan State. '=1, 'Harvard, several California Univesrities'=1, 'Indiana University'=2, 'Indiana; Iowa; Penn State; Kent State;</p>		free form	%
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Q11	What types of programs and services would you like to see added or improved within the Ohio Union?			
	Existing Student Union is Fine As Is, No Improvements are Required	1	8	5.88%
	Social Spaces			
	Auditorium / Performing Arts Theater	1	52	38.24%
	Black Box Theater	1	17	12.50%
	Outdoor Performance Venue (Amphitheater)	1	37	27.21%
	Movie Theatre	1	64	47.06%
	Dining Services			
	Coffee Bar	1	80	58.82%
	Pub/ Bar	1	45	33.09%
	Late Night Food Service	1	51	37.50%
	Sports Bar (Alcohol Served)	1	40	29.41%
	Sports Bar (No Alcohol Served)	1	19	13.97%
	Snack / Juice Bar	1	47	34.56%

	Table Top / Waiter Served Restaurant	1	59	43.38%
Retail Services				
	ATM Machines	1	75	55.15%
	Athletics Ticket Office	1	66	48.53%
	Bank/ Credit Union	1	73	53.68%
	Clothing Store	1	34	25.00%
	Convenience Store	1	66	48.53%
	Copy Center	1	64	47.06%
	Dry Cleaners	1	22	16.18%
	Florist	1	26	19.12%
	Gift Shop	1	58	42.65%
	Grocery Store	1	34	25.00%
	Hair Salon	1	23	16.91%
	Ice Cream Store	1	49	36.03%
	Music/CD Store	1	30	22.06%
	Newsstand	1	62	45.59%
	OSU Events Ticket Office	1	77	56.62%
	Outdoor Recreation Equipment Rental Shop	1	24	17.65%
	Post Office	1	87	63.97%
	Ticket-master	1	51	37.50%
	Travel Agency	1	34	25.00%
	Video/DVD Store	1	34	25.00%
Meeting/Social Spaces				
	Formal Ballroom	1	36	26.47%
	Breakout Rooms	1	49	36.03%
	Conference Rooms	1	68	50.00%
	Multipurpose Rooms	1	62	45.59%
	Social Lounge Areas	1	65	47.79%
	Shaded Outdoor Patios and Seating Areas	1	90	66.18%
Faculty Spaces				
	Faculty / Staff Lounge	1	71	52.21%
	Faculty / Staff Dining Space	1	58	42.65%
	Child Care Center	1	47	34.56%
	Other Programs and Services (Please be Specific)	1	8	5.88%

Q12	If the spaces, programs, and activities you've chosen above were available in the Ohio Union, how often and for how long would you TYPICALLY visit the Ohio Union?			
SELECT ONE				
freq2_union2				
	Daily	1	15	11.36%
	2 - 4 times/week	2	35	26.52%
	Once a Week	3	36	27.27%
	Sometimes	4	40	30.30%
	Never	5	6	4.55%
SELECT ONE				
time2_union2				

Just Pass Through	1	1	0.93%
1/2 Hour or less	2	5	4.63%
1/2 Hour to 1 1/2 Hours	3	71	65.74%
1 1/2 Hours to 2 hours	4	21	19.44%
Over 2 Hours	5	8	7.41%
Not Applicable	6	2	1.85%

Q13	Please rate the following service categories based on the importance of their inclusion in an expanded or improved Ohio Union.		
Student/Academic Services			
Very important	1	62	46.97%
Somewhat Important	2	49	37.12%
Somewhat Unimportant	3	12	9.09%
Very Unimportant	4	3	2.27%
Don't Know	5	6	4.55%
Student Activities			
Very important	1	74	56.06%
Somewhat Important	2	35	26.52%
Somewhat Unimportant	3	16	12.12%
Very Unimportant	4	1	0.76%
Don't Know	5	6	4.55%
Satellite Administrative Services			
Very important	1	38	29.01%
Somewhat Important	2	53	40.46%
Somewhat Unimportant	3	21	16.03%
Very Unimportant	4	11	8.40%
Don't Know	5	8	6.11%
Social Spaces			
Very important	1	69	51.88%
Somewhat Important	2	49	36.84%
Somewhat Unimportant	3	9	6.77%
Very Unimportant	4	2	1.50%
Don't Know	5	4	3.01%
Student Organization Resource Center			
Very important	1	50	37.88%
Somewhat Important	2	53	40.15%
Somewhat Unimportant	3	22	16.67%
Very Unimportant	4	1	0.76%
Don't Know	5	6	4.55%
Dining Services			
Very important	1	92	68.66%
Somewhat Important	2	34	25.37%
Somewhat Unimportant	3	3	2.24%
Very Unimportant	4	2	1.49%
Don't Know	5	3	2.24%
Retail Services			
Very important	1	39	29.55%
Somewhat Important	2	53	40.15%
Somewhat Unimportant	3	17	12.88%
Very Unimportant	4	16	12.12%
Don't Know	5	7	5.30%

Retail Convenience Services			
Very important	1	61	46.21%
Somewhat Important	2	50	37.88%
Somewhat Unimportant	3	11	8.33%
Very Unimportant	4	6	4.55%
Don't Know	5	4	3.03%
Passive Recreation Spaces			
Very important	1	30	22.90%
Somewhat Important	2	57	43.51%
Somewhat Unimportant	3	29	22.14%
Very Unimportant	4	8	6.11%
Don't Know	5	7	5.34%

Q14 What is your classification?			
SELECT ONE			
Faculty	1	54	40.30%
Staff	2	80	59.70%

Q15 What is your faculty / staff status?			
SELECT ONE			
Full-time	1	122	91.04%
Part-time	2	12	8.96%

Q16 What is your primary race/ethnic background?			
SELECT ONE			
Asian/Pacific Islander	1	10	7.52%
African American/Black	2	6	4.51%
Latino/a /Hispanic	3	2	1.50%
Native American/Alaskan Native	4	1	0.75%
White	5	108	81.20%
Other (please be specific)	6	6	4.51%

Q17 What is your gender?			
SELECT ONE			
Male	1	64	48.12%
Female	2	69	51.88%

Q18 Where is your primary academic or administrative department?			
SELECT ONE			
School of Allied Medical Professions	1	3	2.27%
Austin E. Knowlton School of Architecture	2	1	0.76%
College of the Arts	3	1	0.76%
Max M. Fisher College of Business	4	6	4.55%
College of Education	5	8	6.06%
College of Dentistry	6	5	3.79%
College of Engineering	7	3	2.27%

College of Food, Agricultural, and Environmental Sciences	8	8	6.06%
College of Human Ecology	9	2	1.52%
College of Humanities	10	10	7.58%
College of Journalism and Communication	11		%
Moritz College of Law	12		%
College of Mathematical and Physical Sciences	13	4	3.03%
College of Medicine and Public Health	14	10	7.58%
College of Music	15		%
College of Nursing	16	1	0.76%
College of Optometry	17		%
College of Pharmacy	18	2	1.52%
College of Social and Behavioral Sciences	19	7	5.30%
College of Social Work	20	1	0.76%
College of Veterinary Medicine	21	4	3.03%
School of Natural Resources	22	3	2.27%
School of Public Policy and Management	23		%
Other (please be specific)	24	4	3.03%
Alumni Association	25		%
Board of Trustees	26		%
Department of Athletics	27	2	1.52%
Office of Academic Affairs	28	4	3.03%
Office of Business and Finance	29	16	12.12%
Office of the CIO	30	2	1.52%
Office of Commencement and Special Events	31		%
Office of Human Resources	32		%
Office of Legal Affairs	33		%
Office of Minority Affairs	34		%
Office of the President	35		%
Office of Research	36		%
Office of Student Affairs	37	10	7.58%
University Development	38	3	2.27%
University Relations	39		%
University Senate	40		%
Office of the University Registrar	41		%
Office of the Treasurer	42		%
Other (please be specific)	43	10	7.58%

Q19 An important goal for the University is to foster additional interactions among students, faculty, and staff outside the classroom. Do you have any suggestions on additional programs/services and facilities that would achieve this goal?

<p>=90, 'Return to the primary mission of academics (teaching and research) and diminish the focus on becoming a corporate culture. OSU, Inc. is killing the University. '=1, 'A new state of the art student union would do a lot to further this goal--including offices for students, computer space, uplifting/bright space; ease of faculty reservation for space; centralized staffing--need more of it and people providing leadership with significant experience in student union (other unions at peer institutions have directors with PhDs and significant student union experience) '=1, 'affordable spaces for attractive events '=1, 'Although my paycheck is from OSU, it seems different because I work for the hospital the politics between the two administrations effects communication. '=1, 'Any event has to be exciting. For faculty, having children's movies being screened for reduced rates would bring several of them to campus. Similarly, sponsoring activities like Phoenix Children's theater, or even our own theater folks would be good. For students, competitive activities would be good. For</p>		free form	%
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Q20	<p>Please feel free to provide any additional comments or suggestions regarding improving the Ohio Union.</p>
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